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**Sent:** Tuesday, June 13, 2023 4:03 PM  
**To:** [All\\_Employees@EBMUD.com](mailto:All_Employees@EBMUD.com)  
**Subject:** GM Email to All Employees - Board Adoption of FY 2024 and FY 2025 Budget, Rates, and Charges

## This Message Is From Clifford Chan, General Manager

***(Please share and post this information for employees who do not have access to Outlook. Thank you.)***

Today the EBMUD Board of Directors adopted the FY 2024 and FY 2025 budget and new rates and charges for fiscal years 2024 and 2025. The 8.5 percent annual rate increases will help fund a \$2.7 billion, two-year budget that includes critical investments in essential water and wastewater infrastructure. As EBMUD proudly commemorates 100 years of high-quality water service to the East Bay, we must build on the investments of the past and ensure our region's people, environment and economy can thrive for the next 100 years.

We face several challenges as we begin our second century of service. Aging infrastructure needs ongoing maintenance and, in some cases, replacement. Climate change is driving bigger swings between severe droughts and intense storms. Water and wastewater systems must deal with emerging contaminants. And wastewater treatment must reduce stormwater infiltration and limit the discharge of nutrients to better protect the San Francisco Bay.

To meet these challenges, EBMUD is entering the most capital-intensive period in its history. We plan to fund \$2.8 billion in capital improvements over the next five years, including:

- Substantial upgrades of water treatment plants
- Replacement and rehabilitation of aging pipelines and sewage collection systems
- Rebuilding neighborhood reservoirs
- Modernizing wastewater facilities

We can all take pride in knowing the water we provide remains a great value at a little over a penny a gallon. But we also understand higher rates will be difficult for some customers to manage. For those who have trouble paying their water bills, EBMUD is making its industry leading Customer Assistance Program easier to access. Information is available at [ebmud.com/assistance](http://ebmud.com/assistance).

Thank you for supporting these efforts and for the many ways you work to serve EBMUD and our community.

*- Clifford (he/him)*