STEGE SANITARY DISTRICT

NEW OWNER WELCOME PACKET

WHY YOU RECEIVED THIS: We want to welcome you to the Stege Sanitary District, introduce you to our District, and provide you with some helpful information.

WHO WE ARE: We are a public agency (known as an independent Special District of the State of California) that provides sanitary sewer service for the communities of El Cerrito, Kensington and part of the Richmond Annex.

WHAT WE DO: We operate and maintain 148 miles of sanitary sewers and two pumping stations serving over 35,000 residents residing within our boundaries.

WHERE TO FIND US: Our website is at www.stegesan.org or come visit us at...

Stege Sanitary District Office
7500 Schmidt Lane
El Cerrito, CA 94530

HOW TO REACH US: If you any questions, please feel free to contact us at...

(510) 524-4667 (24 hour line)
staff@stegesan.org
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In the kitchen

Clogged sink drains can ruin your home, too. Keep all sinks in your home clog-free by following these simple steps:

• Put fruit and vegetable stickers in the trash, not the drain.
• Put small amounts of fats, oils and grease (FOG) into your kitchen composting bin or place into a lidded, disposable container/can and dispose of in the garbage. Never put FOG down your sink drains or toilet.
• Wipe down greasy pots, pans or dishes with a paper towel before washing. Dispose of paper in your kitchen composting bin or in the garbage.
• Order a FREE FOG scraper from EBMUD. Visit www.ebmud.com/fog or call (510) 287-1651.
• To recycle larger amounts of your used cooking oil, find free, convenient drop-off locations at: www.ebmud.com/fog.

Properly dispose of your hazardous waste
Common household products become hazardous waste when poured down a drain or flushed down a toilet because they may harm our environment and wreck sewers.

Never dump paint, paint thinner, cleaning chemicals, pesticides, fertilizer, root killer or any product marked CAUTION-WARNING-DANGER-POISON. Instead, bring these materials to your local hazardous waste facility.

EBMUD has a proud history of providing high-quality drinking water for 1.3 million customers in Alameda and Contra Costa counties. The District’s award-winning wastewater treatment protects San Francisco Bay and serves 650,000 customers.

Find additional pollution prevention information and environmentally-friendly tips on how to protect your sewer pipes and help the environment at www.ebmud.com/cleanbay or contact the EBMUD Environmental Services Hotline at 510-287-1651.

EBMUD
department of water quality

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An overflowing toilet can ruin your home in an instant. Just a small amount of household waste flushed down the toilet (or dumped down the drain or garbage disposal) can clog pipes, cause nasty messes in your home, and result in expensive sewer backups in our community.

**AVOID CLOGS BY KEEPING THESE ITEMS OUT OF YOUR TOILET**

- Tampons & applicators
- Bandages & sticker backs
- Cleaning wipes
- Whitening strips & their wrappers
- Baby & facial wipes
- Maxi pads & their wrappers
- Cotton swabs & makeup pads
- Dental floss
- Kitty litter
- Condoms & their wrappers
- Dental floss
- Hair

**Did you know?**

“Flushable” wipes are the biggest problem for sewer backups in our community. Even if the package says “flushable”, they should NEVER be flushed. They belong in the trash.

**Flush ONLY human waste and toilet paper.**
The Stege Sanitary District greatly appreciates the cooperation residents have extended in helping protect the health and safety of the District and all its customers.

STEGE SANITARY DISTRICT

PROPERTY OWNERS AND RESIDENTS

BACKFLOW PREVENTION DEVICE (BPD)

What do I do if I have a problem with my sewer?

CALL US FIRST!

(510) 524-4667

If you are within the Stege Sanitary District service area, we will send a crew to inspect the main sewer line at no charge to you.

If our crew determines that the problem is not in the main sewer line, we will recommend you call a plumber to check your private sewer lateral (the pipe from your building or home to the main) for a blockage.
PROPERTY OWNERS AND RESIDENTS

BACKFLOW PREVENTION DEVICE (BPD) MAINTENANCE

Backflow Prevention Devices (BPD) are designed to prevent sewage from entering your residence.

If a blockage occurs in your side sewer lateral, the sewage can backup INSIDE your home.

By simply installing a BPD outside the home, the overflow will occur outside and avoid damaging your home.

“Mushroom” type BPD relieves backups OUTSIDE the home.

Loose caps allow sewage to escape. Don’t screw down or tighten caps. They must “pop” freely.

BPDs must be installed outside the home, and they must be maintained to ensure they are free of obstructions and freely “pop”. Loose caps must not be buried, screwed down or clamped tight, or else they will not relieve the blockage.

If you have a low drain such as a basement, you may have a check valve. These must be regularly maintained so the flappers are not stuck open or closed.

Regular maintenance will ensure that backups inside the home can be prevented. Please feel free to contact us with any questions or comments.

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